

# Privacy Policy

Effective Date: April 25, 2026

VLPACIFIC operates the website **vlpacific.site** (the “Site”). This Privacy Policy explains how we collect, use and disclose personal data when you use our Site or interact with our ads, and which choices you have in relation to that data.

## 1. Information Collection and Use

We collect different types of information for the purpose of providing and improving our services.

**Personal Data.** While using our Site or interacting with our ads on Meta platforms (Facebook / Instagram), we may ask you to provide certain personally identifiable information that can be used to contact or identify you (“Personal Data”). This may include, but is not limited to:

- Full name
- Email address
- Phone number / WhatsApp / Telegram
- Company name and vessel name
- Technical details regarding ship repair requirements

We may also receive certain information automatically, such as your IP address, browser type, pages visited and time spent on the Site, through cookies and similar technologies (see section 8 below).

## 2. Purpose of Data Collection

We use the collected data for the following purposes:

- To provide and maintain our ship repair and technical audit services.
- To prepare and provide cost estimates (quotations), including within 24 hours where possible.
- To communicate with you regarding your requests and ongoing projects.
- To provide customer support and communication with superintendents / ship owners.
- To monitor the usage of the Site and improve the user experience.
- To provide you with news, special offers and general information about our services, if you have explicitly opted in to receive such communications.

## 3. Legal Basis for Processing (GDPR)

If you are located in the European Economic Area (EEA), our legal basis for collecting and using the personal information described in this Privacy Policy depends on the Personal Data and the specific context in which we collect it. We may process your Personal Data because:

- we need to perform a contract with you or to take steps at your request prior to entering into a contract;
- you have given us your consent;

- the processing is in our legitimate interests and is not overridden by your data protection rights;
- we need to comply with a legal obligation.

#### **4. Data Retention and International Transfers**

VLPACIFIC retains your Personal Data only for as long as necessary for the purposes set out in this Privacy Policy, unless a longer retention period is required or permitted by applicable law.

Your information may be transferred to and stored on servers located outside your state, province or country, where the data protection laws may differ from those in your jurisdiction. By submitting your information to us, you consent to this transfer and storage.

#### **5. Disclosure of Data**

We do not sell or rent your Personal Data to third parties. We may disclose your Personal Data in the following situations:

- **Service providers:** We may engage third-party companies (for example, hosting providers, analytics services such as Google Analytics or Yandex Metrica, and marketing tools such as Meta Pixel) to monitor and analyse the use of our Site or to support our communication and IT infrastructure. These service providers only have access to your Personal Data to perform these tasks on our behalf and are obligated not to disclose or use it for any other purpose.
- **Legal requirements:** We may disclose your Personal Data if required to do so by law or in response to valid requests by public authorities or courts.

#### **6. Security of Data**

We take reasonable technical and organisational measures to protect your Personal Data. However, no method of transmission over the Internet or method of electronic storage is 100% secure, and we cannot guarantee absolute security.

#### **7. Your Data Protection Rights**

Depending on your location and applicable law, you may have the following rights in relation to your Personal Data:

- the right to access, update or delete the information we hold about you;
- the right to rectification of inaccurate data;
- the right to object to or restrict processing in certain circumstances;
- the right to data portability, where applicable;
- the right to withdraw consent at any time, where processing is based on consent (this will not affect the lawfulness of processing before the withdrawal).

To exercise these rights, please contact us using the details provided in section 9. We may ask you to verify your identity before responding to such requests.

#### **8. Cookies and Tracking Technologies**

We use cookies and similar tracking technologies (such as Meta Pixel and analytics services) to track activity on our Site and to store certain information. Cookies help us analyse traffic, understand how our Site is used and improve our services. When you first visit the Site, you may be shown a cookie banner. You can choose to accept or decline non-essential cookies. You can also instruct your browser to refuse all cookies or to indicate when a cookie is being sent. Please note that if you disable cookies, some parts of the Site may not function properly.

## **9. Contact Us**

If you have any questions about this Privacy Policy or about how we process your Personal Data, please contact us by email: [info@vlpacific.site](mailto:info@vlpacific.site)